

## **CUSTOM MODEL BUILD PROCESS INFORMATION**

### **GET THE PROCESS STARTED**

- 1. Please provide us photos and information you have about the structure via email to <a href="mailto:richard@rightontrackmodels.com">richard@rightontrackmodels.com</a>, along with your contact information.
- 2. Please tell us what scale you're modeling, as well as any footprint size restriction, so that we may modify the structure to fit your needs. Please notify us of any signage requirements.
- 3. We will give you a price quote for the structure with any possible add-ons such as lighting or automation. Along with the quote, we will provide a tentative time frame for project completion. Project completion dates are subject to change. Shipping will be quoted after completion and once your project is packaged. We charge exact insured shipping rates and packaging costs.

### IF YOU ACCEPT OUR QUOTE

- Return this signed form and color selection, if you accept the quote.
- You will receive a PayPal invoice for a 20% project deposit. We will notify you of a tentative drawing start date once the deposit is received. The average time to start drawings is 4 to 6 weeks. The average time for project completion is six months. Start dates and project completion are subject to change.
- We send you a pdf of drawings, with dimensions in your scale, for your approval. If a revision is required, one is provided free of charge. After approval, the cutting and building process will start.
- You will need to pick colors from the supplied color chart or provide alternate colors. (additional cost may apply). Color samples are available upon request for \$10.00 (per sample) plus shipping. The actual **colors may vary** from provided swatch on your monitor or printer.
- Progress photos will be provided to you via email during the entire assembly.
- When we have completed the project, it will be packaged, and we will provide a shipping quote and the final invoice. When we receive payment, your package will ship on the next business day. We will provide you with a tracking number.

#### ADDITIONAL COST

- 1. Design change request after the drawing approval.
- 2. Drawing revisions \$25 per revision.
- 3. Changing color after the build has started.
- 4. Mixing colors.
- 5. Selecting an unstocked, non-standard color.

# WE WILL NOTIFY YOU OF ANY ADDITIONAL COSTS BEFORE MAKING THE CHANGES.

### **MATERIALS USED**

Materials being used vary from project to project. 90 % of the structures are built with MDF wood and laser board. Basswood, styrene, resin, white metal, or 3d printed plastic or resin parts may be used. Not suitable for exterior use.

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### STANDARD STOCKED PAINT COLORS

THE ACTUAL COLORS MAY VARY FROM YOUR MONITOR OR PRINTER.



ACKNOWLEDGEMENT THAT YOU HAVE READ AND UNDERSTAND THE CUSTOM BUILD PROCESS

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Date I	Initial

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